



Nova Scotia Student Information System

Nova Scotia Public Education System

# Communication System – TIENET User Guide

Quick Reference Guide

Revision Date:  
July 9, 2013

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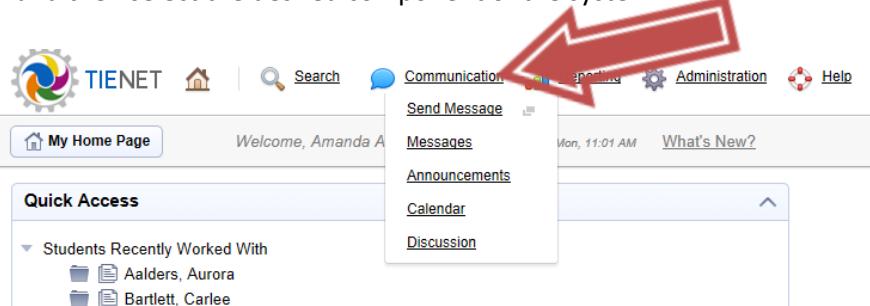
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## 1 ACCESSING THE COMMUNICATION SYSTEM

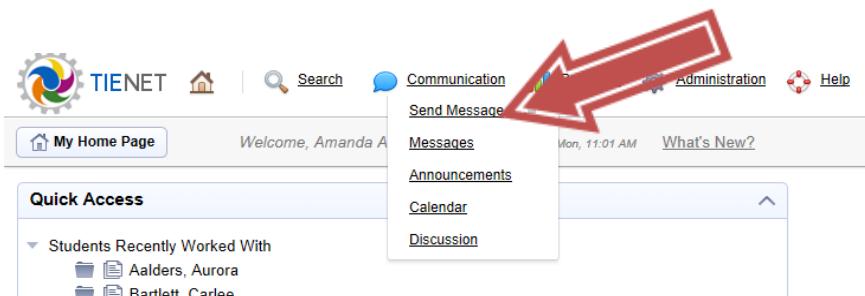
To access the Communication System in TIENET, hover the mouse pointer over **Communication** in the top navigation bar and then select the desired component of the system.



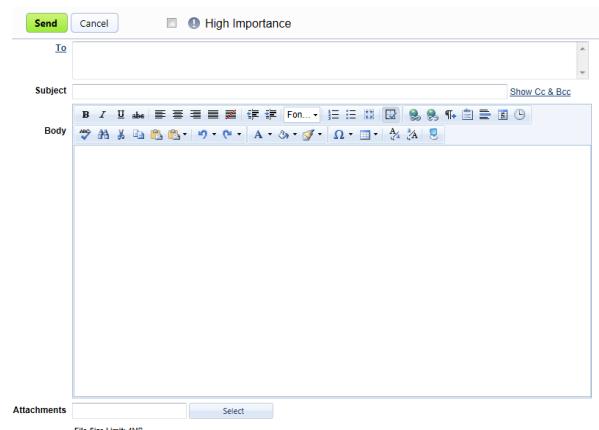
## 2 COMPONENTS OF THE COMMUNICATION SYSTEM

### 2.1 SEND MESSAGE

- Click on **Send Message** under the **Communication** link on the top navigation bar.



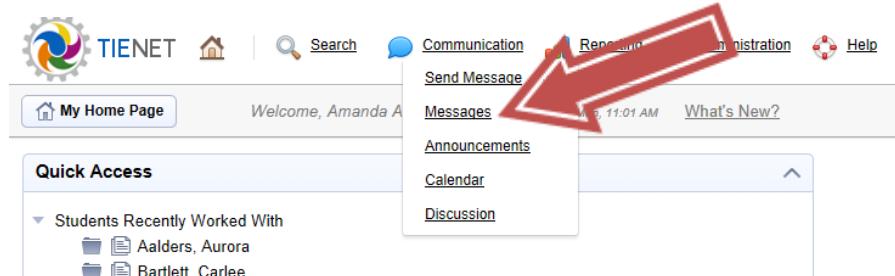
- The following figure will appear. You can now begin to create your message.
- Click on the **To** link to access the Staff Look-Up Directory.
- Type in a Subject.
- Create the body of the message. You can use the stylized icons if desired.
- You can denote High Importance or attach documents to this message.
- Click **Send**.



## 2.2 NAVIGATING THE MESSAGE BOX

### 2.2.1 Accessing the Message Center

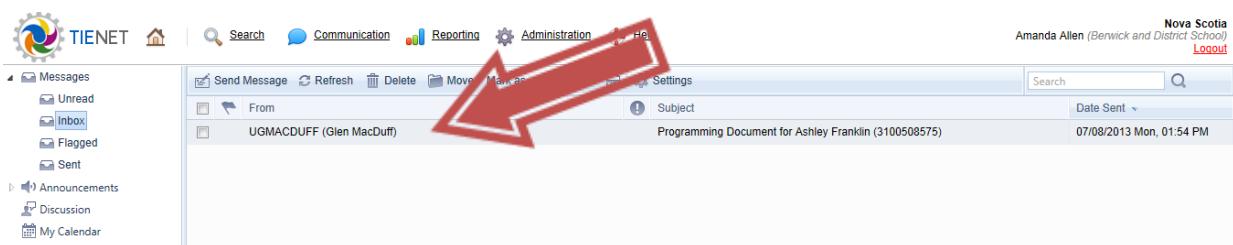
- Click on **Messages** under the Communication link on the top navigation bar.



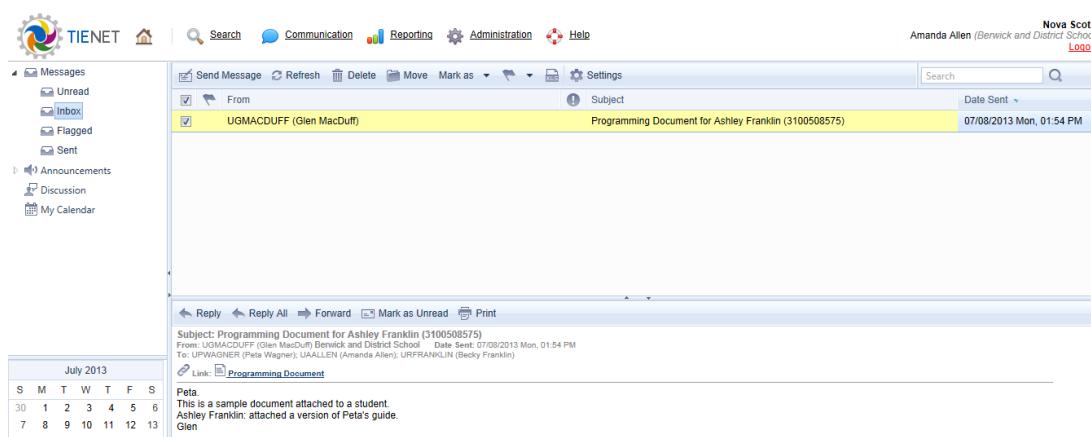
From this unread mail, the inbox and sent messages are accessible.

### 2.2.2 Accessing Unread Messages

- Click on the unread message.

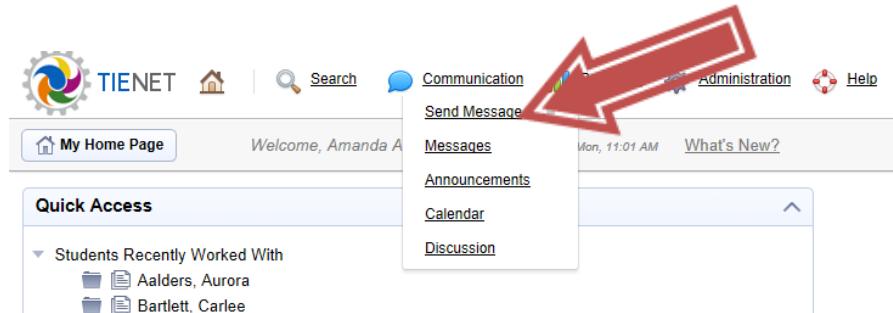


- The message turns yellow and additional actions appear. You can reply, reply all, forward, mark as unread or print. The content of the message also appears at the bottom.

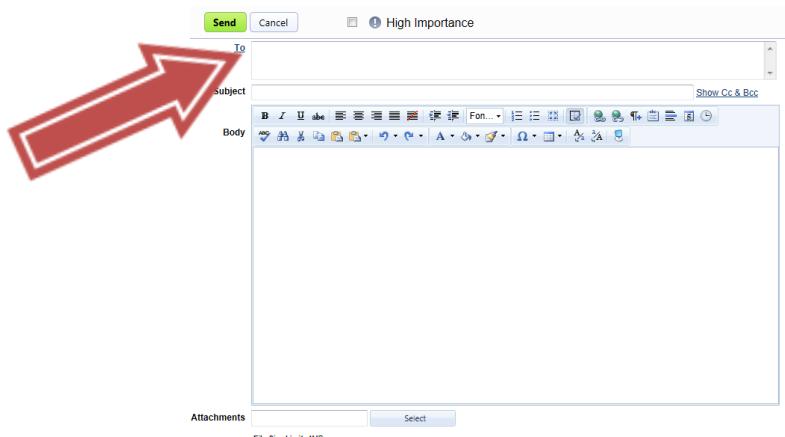


### 2.2.3 Creating Messaging Groups

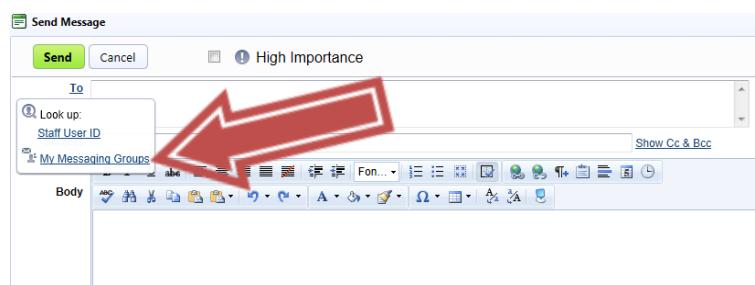
- Click on **Send Messages** under the Communication link on the top navigation bar.



- Click on the **To** link.



- Click on **My Messaging Groups**.



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- Click Add New Messaging Group.

The screenshot shows a user interface for managing messaging groups. At the top, there are two tabs: 'My Messaging Groups' (selected) and 'Messaging Groups Shared by Other Users'. Below the tabs is a button labeled '+Add New Messaging Group'. A large red arrow points to this button. The main area displays a table with columns: Group ID, Description, Users In This Group, and Sharing Options. The table currently shows one row: 'No Messaging Groups'.

- Add Group ID
- Look-Up Staff members of this particular group using the **Staff User ID** link.
- Click **Save**.
- You can now send a message to this messaging group by clicking the green Select button

The screenshot shows a modal dialog for creating a new messaging group. It includes fields for 'Group ID' (with a note: '(Unique 20 character identifier - letters, digits, underscore only)'), 'Description', and 'Users In This Group' (with a 'Look up: Staff User ID' link). At the bottom, there are 'Sharing Options' checkboxes for 'Share This Group With Other Users' and 'Share My Calendar With Other Users'. There are also 'Save' and 'Cancel' buttons at the top right.

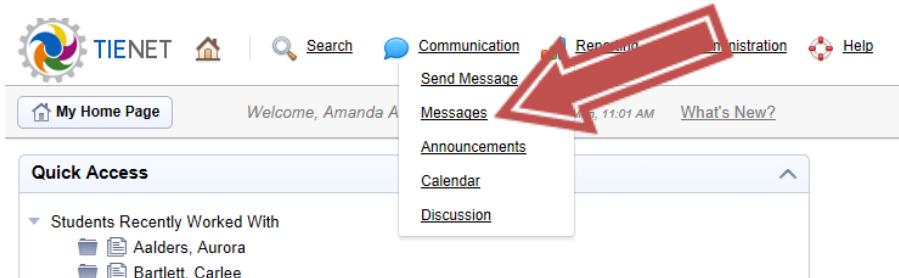
The screenshot shows the 'My Messaging Groups' page after a new group has been added. It lists one group: 'SPT' (School Planning Team), which is described as 'School Planning Team'. The 'Users In This Group' column lists three users: 'UJBALIGNASAY (Janet Balignasay)', 'URFRANKLIN (Becky Franklin)', and 'UGMACDUFF (Glen MacDuff)'. To the right of each group entry are edit and delete icons.

|        | Group ID | Description          | Users In This Group  | Sharing Options |  |
|--------|----------|----------------------|--|-----------------|--|
| Select | SPT      | School Planning Team | UJBALIGNASAY (Janet Balignasay)<br>URFRANKLIN (Becky Franklin)<br>UGMACDUFF (Glen MacDuff) |                 |  |

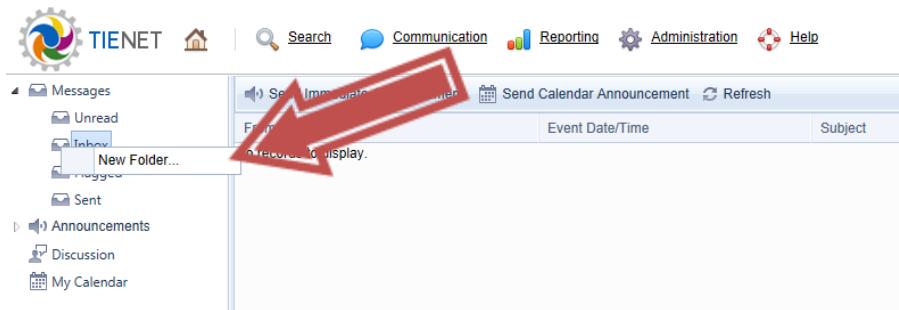
## 2.2.4 Creating folders within the Inbox

To access the message center,

- Click on **Messages** under the Communication link on the top navigation bar.



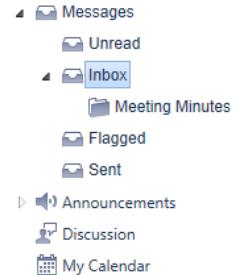
- Right click on the **Inbox** to access the **New Folder** option.



- Name the folder
- Click **Accept**

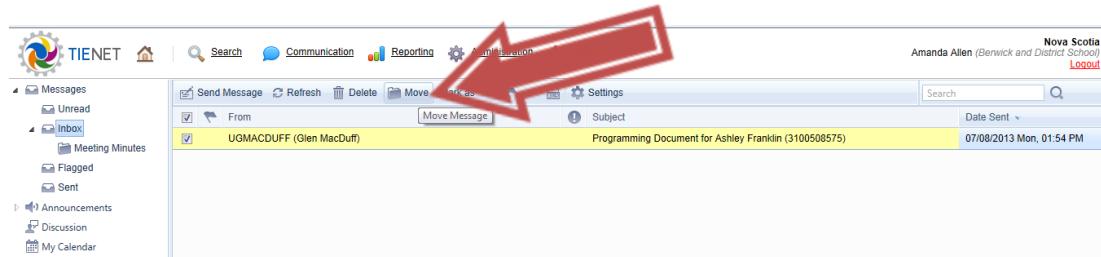


- The folder is now viewable under the **Inbox**.

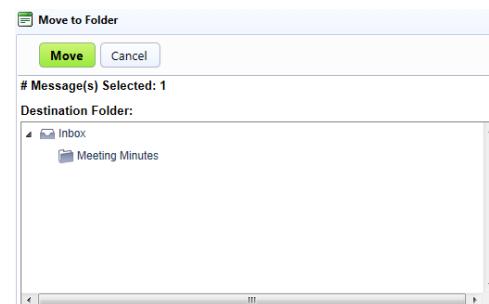


### 2.2.5 To move a message to a folder

- Check off the desired message and click **Move**.



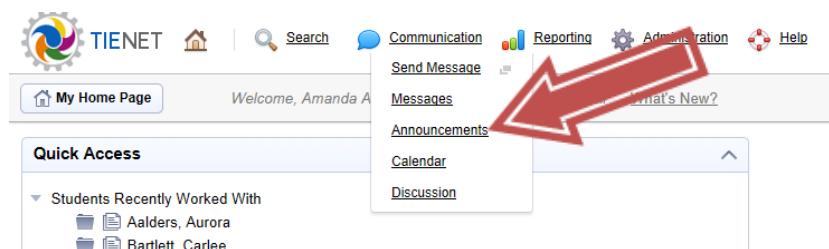
- Select the **Destination Folder** and click on the green **Move** button.



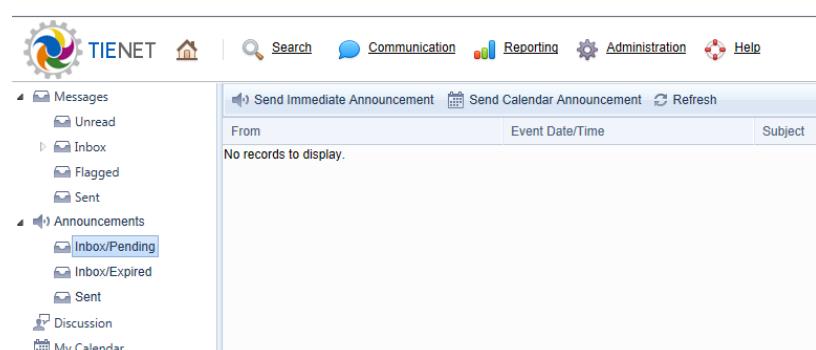
## 2.3 ANNOUNCEMENTS

### 2.3.1 Sending & Accessing Announcements

- Click on **Announcements** under the Communication link on the top navigation bar.

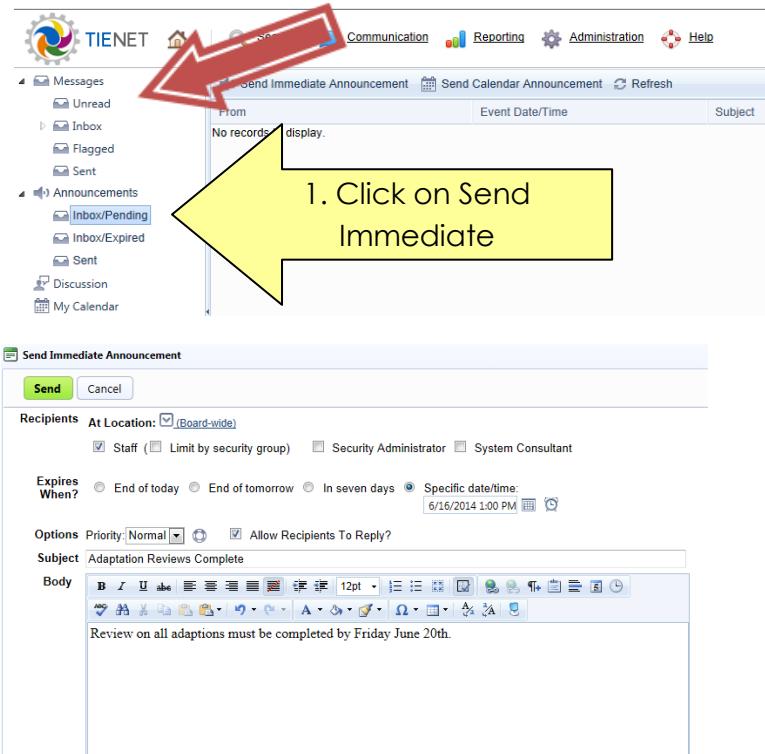


- From this view you can click on any of the links under announcements on the left side of the screen.



### 2.3.2 Send Immediate Announcement

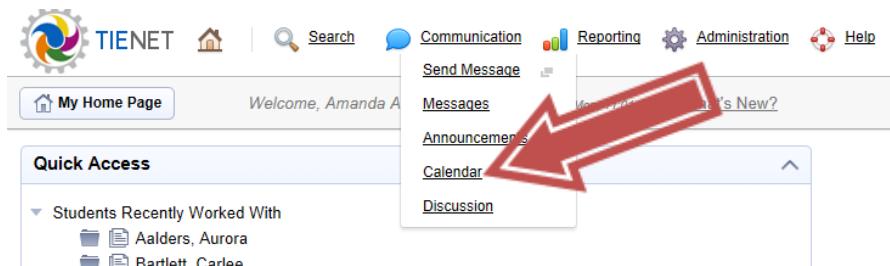
- Click on **Send Immediate Announcement**.



## 2.4 CALENDARING IN TIENET

### 2.4.1 Navigating the TIENET Calendar

- Click on **Calendar** under the **Communication** link on the top navigation bar.

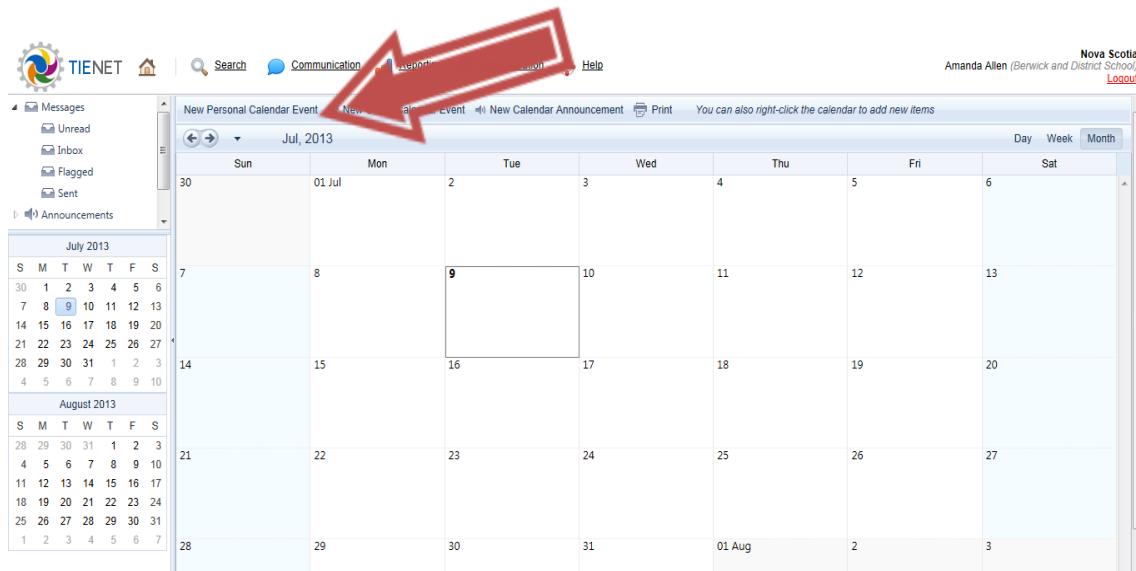


From this view you can,

- View the calendar by day, week or month.
- Click on any date to see that day's activities.
- Access your messages and announcements.
- The current day is bold.

### 2.4.2 Adding a Personal Calendar Item

- Click on New Personal Calendar Event.



- You can now create your personal calendar event.
- Choose date and time of this event or you mark all day.**
- Choose options you want.**
- Add subject.**
- Add description if desired.**
- Click Save and Close.**

The dialog box is titled "Personal Calendar Event". It contains the following fields:

- Date and Time:** Start: 09/07/2013 2:00 PM, End: 09/07/2013 3:00 PM. There is a "All Day" checkbox.
- Options:** Show As: Busy, Mark Private, Reminder: N/A (dropdown menu).
- Subject:** (empty field)
- Description:** (rich text editor with toolbar)
- Attachments:** (button to "Select")
- File Size Limit: 4MB

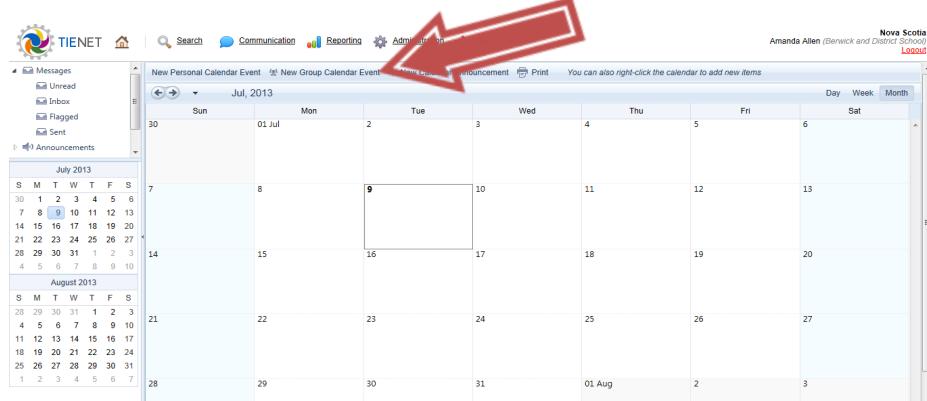
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### 2.4.3 Adding a Group Calendar Item

- Click on **New Group Calendar Event** from the top of the calendar view.



- Complete the necessary fields.
  - Click **Accept**.

### New Group Calendar Event

**Date and Time** Start    All Day  
 End

**Subject**

**Options** Allow required attendees to confirm date/time:

**Attendees**

**Meeting Location**

**Accept** **Cancel**

**Description** **Recurrence** **Find Available Times**